



ACT OF RELEASE

With reference to being advised of MSC Orchestra cruise sailing from Durban – Portuguese Island – Durban on 21 February 2020, I the undersigned _____, born in _____ on _____, residing in _____ address _____ booking number _____

DECLARE to ACCEPT

On my behalf and on behalf of every person in my cabin, from MSC Cruises S.A. the following in respect of the change to departure:

- Move to departure 24 January 2020 or 28 February 2020 and receive a shipboard credit of U\$25 per cabin. Provided you book the same category and cabin type.
- Move to any other 3 night cruise in January, February or March 2020 at no additional cost , provided you book the same category and cabin type.

OR

- Move to any 4 night cruise on the 2019/2020 Orchestra season at an additional cost depending on the category and cabin availability at time of booking.

This offer is granted against the information advised of the above mentioned cruise as a goodwill gesture and without any admission of liability.

This is in full and final settlement of all present and future claims, including legal expenses, against MSC Cruises S.A, its associated or affiliated companies, its agents, its insurers, the shipowners, the Master and/or the crew members of MSC Orchestra (hereinafter the “Company”).

Upon acceptance of this offer, I the undersigned will release the Company from any obligations and will not start or continue any legal action against the Company.

I hereby warrant that I am authorised to sign on behalf of all the passengers in the cabin.

Please take note of the following:

- (i) Only one Act of Release will be accepted per booking and needs to be mailed back to customercare@msccruises.co.za
- (ii) Act of Release Form must be completed by one passenger in the booking (over the age of 18 years old)
- (iii) Should the Act of Release Form be completed by a third party, MSC Cruises will require a consent letter from one of the passengers in the booking, confirming the Cruise Move.
- (iv) If the booking was made via a selected Travel Agent, the Travel Agent will be required to complete the Act of Release Form on behalf of their Clients.
- (v) Please call our Reservations Call Centre on 086 630 0333 to confirm availability of your alternative Cruise date.

Date

Signature
